

## Gas market registration

To participate in the following gas markets or the gas Bulletin Board operated by AEMO under the [National Gas Rules \(NGR\)](#) must register in a “registrable capacity” applicable to the relevant market(s):

- [Declared Wholesale Gas Market \(DWGM\) \(Vic Only\)](#)
- [Short Term Trading Market \(STTM\) \(Adelaide, Sydney, Brisbane\)](#)
- [Retail Gas Markets \(NSW/ACT, Vic, SA, Qld\)](#)
- [Gas Bulletin Board \(National except WA and NT\)](#)
- [Gas Supply Hub \(Wallumbilla, Qld\)](#)

To register in any gas market in a registrable capacity, an applicant must satisfy AEMO that it meets the applicable eligibility requirements for registration in that capacity.

For more information on the registration process see AEMO’s [How to Register](#) guide. Alternatively, proceed directly to the [application forms](#).

AEMO recommends that new participants learn more about the market in which they are about to participate. More information about each gas market is available from the relevant links above. Advice via AEMO’s [training courses](#) is also available to staff of registered participants and other eligible organisations.

To discuss your registration application, please contact AEMO’s [Information and Support Hub](#) or call 1300 236 600. Please note that AEMO cannot give advice about your legal rights and obligations.

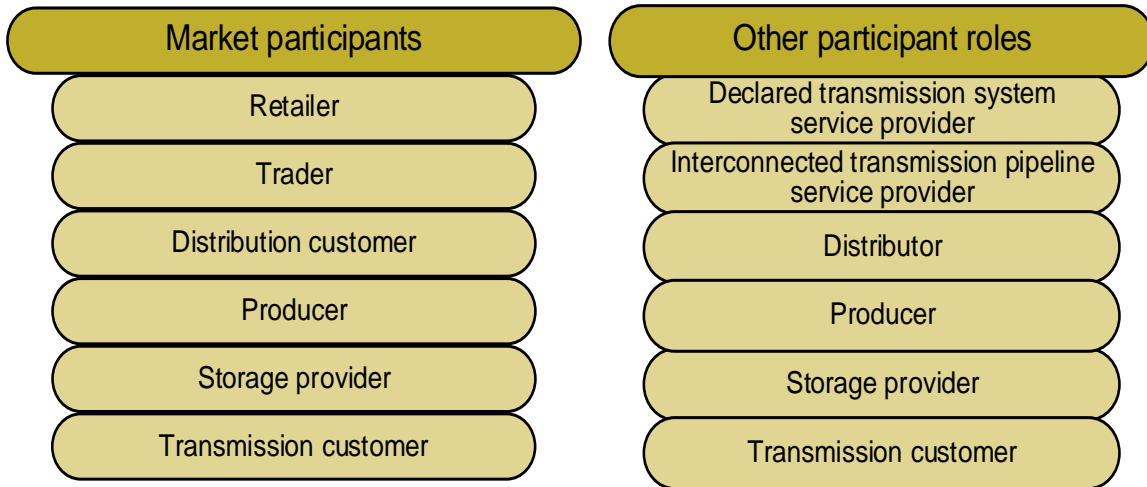
## Declared Wholesale Gas Market

Part 15A of the National Gas Rules (NGR) contains the registration requirements and eligibility criteria that new applicants should familiarise themselves with before registering. The information contained here is for guidance only, and is no substitute for reading and understanding the NGR and [Declared Wholesale Gas Market \(DWGM\) procedures](#).

The DWGM facilitates transportation and wholesale trading of natural gas in the Victorian Declared Transmission System (DTS), which covers most of Victoria. Gas injections and withdrawals are scheduled based on bids and demand forecasts submitted by market participants, and AEMO manages physical gas flows in the DTS to meet demand and maintain system security. AEMO settles the difference between market participant injections and withdrawals at the applicable market price.

Organisations must nominate one or more registrable capacities consistent with their intended DWGM activities. The figure below describes the registrable capacities in the DWGM.

Figure 1: Registrable capacities in the DWGM



### Market participants

Market participants are those who have registered in a capacity that requires or allows them to buy or sell gas in the DWGM. Market participants must also register in the gas Bulletin Board as “**BB shippers**” (see Gas Bulletin Board Section). Information about each DWGM market participant type is provided in the table below.

<b>Retailer</b>	A licensed or authorised retailer (under applicable energy legislation), who sells gas that has been transported through the DTS to end-use customers. Retailers must also register in the Vic Retail Market in the “market participant - retailer” category.
<b>Trader</b>	A person who buys or sells gas transported through the DTS from or to other market participants or producers. Traders do not sell gas to end-use customers. Traders must also register in the Vic Retail Market in the “market participant - other” category.
<b>Distribution customer</b>	An end-use gas customer connected to a Victorian declared distribution network, who elects to buy its gas in the DWGM rather than through a retailer. Distribution customers should not register unless they wish to participate directly in the wholesale market. If they do so, they must also register in the Vic Retail Market in the “market participant - other” category.
<b>Producer</b>	The operator of a facility for the processing of natural gas for injection into the DTS, who also wishes to buy or sell gas in the DWGM. Producers must also register in the Vic Retail Market in the “market participant - other” category and the Bulletin Board in the “production facility operator” category.
<b>Storage provider</b>	The operator of a facility for the storage of natural gas directly withdrawn from, or re-injected into, the DTS, who also wishes to buy or sell gas in the DWGM. Storage providers must also register in the Vic Retail Market in the “market participant - other” category and in the Bulletin Board in the “BB participant – storage provider” category.
<b>Transmission customer</b>	An end-use gas customer with facilities connected directly to the DTS, who elects to buy its gas in the DWGM rather than through a retailer. Transmission customers must also register in the Vic Retail Market in the “markets participant - other” category.

## Other participant roles

The following participants must register as DWGM participants based on their operational activities in relation to, or connected with, the DTS; however, they do not trade gas through the DWGM.

<b>Declared transmission system service provider (DTSSP)</b>	The service provider for the pipeline system that comprises the DTS. A DTSSP must also register in the Vic Retail Market in the “transmission system service provider” category.
<b>Interconnected transmission pipeline services provider (ITPSP)</b>	A service provider for a transmission pipeline that connects to the DTS.  ITPSPs must also register in the Bulletin Board as a “BB participant – pipeline operator”. In addition to this they must register in ONE of the following: <ul style="list-style-type: none"> <li>• The Vic Retail Market in the “transmission system service provider” category (if some or all of the interconnected pipeline is located in Victoria).</li> <li>• The “market participant – other” category.</li> </ul>
<b>Distributor</b>	A service provider for a distribution pipeline network that connects to the DTS. Distributors must also register in the Vic Retail Market in the “distributor” category.
<b>Producer</b>	The operator of a facility for the processing of natural gas for injection into the DTS, who does not buy or sell any gas in the DWGM. This means that all gas entering the DTS from the production facility must be owned by market participants. Producers must also register in the Vic Retail Market in the “market participant - other” category and the gas Bulletin Board in the “production facility operator” category.
<b>Storage provider</b>	The operator of a facility for the storage of natural gas connected to the DTS, who does not buy or sell gas in the DTS. This means that all gas withdrawn or re-injected must be owned by market participants. Storage providers must also register in the Vic Retail Market in the “market participant - other” category and in the Bulletin Board in the “BB participant – storage provider” category.
<b>Transmission Customer</b>	An end-use gas customer with facilities connected directly to the DTS, who buys its gas through a retailer. Transmission customers must also register in the Vic Retail Market in the “market participant - other” category.

For more information on the registration process see AEMO’s [How to Register](#) guide. Alternatively, proceed directly to the [application forms](#).

Background information about the DWGM is available in the [Guide to the Victorian Gas Wholesale Market](#) and [Technical Guide to the Victorian Gas Wholesale Market](#). For specialist advice if you are new to the market AEMO’s [training courses](#) are also available to staff of registered participants and other eligible organisations.

To discuss your registration application, please contact AEMO’s [Information and Support Hub](#) or call 1300 236 600. Please note that AEMO cannot give advice about your legal rights and obligations.

## Short Term Trading Market

Part 15A of the [National Gas Rules \(NGR\)](#) contains the registration requirements and eligibility criteria with which new applicants must familiarise themselves before registering. The information contained

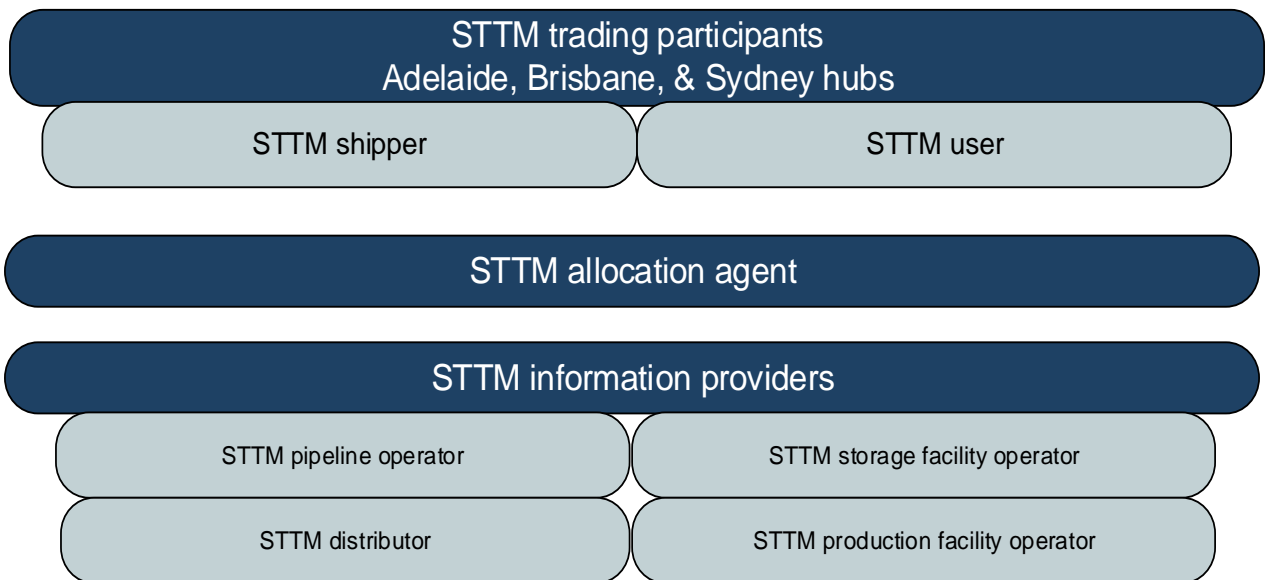
here is for guidance only, and is no substitute for reading and understanding the NGR and the [STTM procedures](#).

The STTM is a market-based wholesale gas trading mechanism established at defined gas hubs in or around Sydney, Adelaide, and Brisbane. The market uses bids, offers, and forecasts submitted by participants, together with information from relevant transmission pipelines, to schedule deliveries and withdrawals at each hub.

Organisations must nominate one or both STTM registrable capacities consistent with their intended STTM hubs activities. Although there are only two registrable capacities in the STTM (trading participants), Part 20 of the NGR also requires certain allocation agents to register with AEMO.

Several other organisations must provide STTM information to AEMO on an ongoing basis. These roles are also described in the figure below.

Figure 2: STTM participant roles



## Trading participants

Anyone who wishes to ship gas to or withdraw gas from a transfer point in a hub must register with AEMO at that hub as an STTM shipper, an STTM user, or both.

Registered trading participants can register trading rights allowing them to submit offers or bids to move their gas to and from the hub. Information about each trading participant type is provided below.

<b>STTM shipper</b>	<p>A person who has a contractual right in relation to an STTM facility (a transmission pipeline, storage facility or production facility) permitting gas to be supplied from or withdrawn into that facility at a hub transfer point.</p> <p>The right may arise under a direct contract with the facility operator, or may be granted by a shipper who in turn has a direct contract with that operator. An STTM production or storage facility operator that supplies gas at the hub on its own behalf must also register as an STTM shipper.</p> <p>STTM shippers must also register as BB shippers in the gas <a href="#">Bulletin Board</a>.</p>
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<b>STTM user</b>	<p>A person who has a contractual right to use pipeline services provided by an STTM distribution system. Typically, STTM users are retailers or large consumers who hold distribution contracts with STTM distributors. Transmission customers who withdraw gas directly from a transmission pipeline at a defined hub transfer point must also register as STTM users.</p> <p>An STTM user at a hub must also register in the relevant <a href="#">retail gas market</a> as a user, retailer, or self-contracting user (as applicable).</p>
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## Allocation agent

Allocation agents for STTM shippers who are direct contract holders with the facility operator must provide daily information to AEMO about the sub-allocation of the gas allocated to their facility service. The allocation agent can be the STTM shipper itself or another appointed agent. If no allocation agent is appointed for a facility service, AEMO performs these allocations. The registration requirements for allocation agents are contained in rule 388 of the NGR.

STTM facility operators may also appoint allocation agents to provide allocation information to AEMO. This type of allocation agent need not apply to AEMO for registration. AEMO records their details under different rules in the NGR, together with the operational information for the facility.

## STTM information providers

Operators of facilities that connect directly to an STTM hub are technically not registered participants, but must register information with AEMO (under rule 376 of the NGR), and in some cases provide ongoing capacity and allocation information. More information about each facility is provided in the table below.

<b>STTM pipelines</b>	Transmission pipelines that deliver gas to a distribution system or transmission customer at a hub, or on which gas can flow away from the hub.
<b>STTM production facilities</b>	Facilities that produce or process gas for injection into an STTM distribution system at a hub.
<b>STTM storage facilities</b>	Storage facilities that inject gas directly into an STTM distribution system.
<b>STTM storage facilities</b>	A network of gas distribution pipelines that delivers gas from the hub to end users. At the Brisbane hub, customers whose facilities are directly connected to the STTM transmission pipeline at a hub transfer point are deemed to be STTM distributors for some purposes under the NGR and the STTM Procedures.

For more information on the registration process see AEMO's [How to Register](#) guide. Alternatively, proceed directly to the [application forms](#).

AEMO recommends that new participants learn more about the market in which they are about to participate. While AEMO's [Overview of the Short Term Trading Market](#) and [Technical Guide to the STTM](#) provide background information about the market, AEMO recommends obtaining specialist advice if you are new to the market. [Training courses](#) are also available to staff of registered participants and other eligible organisations.

To discuss your registration application, please contact AEMO's [Information and Support Hub](#) or call 1300 236 600. Please note that AEMO cannot give advice about your legal rights and obligations.

## Retail gas markets

This section provides information about participant categories in the retail gas markets of New South Wales and the ACT, Queensland, South Australia, and Victoria. These are called “regulated” retail gas markets.

Part 15A of the [National Gas Rules \(NGR\)](#) contains the registration requirements and eligibility criteria, and new applicants must familiarise themselves with these rules before registering. The information on AEMO’s website is for guidance purposes only, and is no substitute for reading and understanding the NGR and the applicable retail gas market procedures. For more information see the [retail gas market](#) section of AEMO’s website.

Any person who participates in a regulated retail market in one of the registrable capacities described below must register with AEMO.

The NGR define several roles in the retail gas market that are similar in function. The following table summarises the formal registrable capacity names by state and activity.

Activity	Registrable capacity			
	NSW/ACT	Qld	SA	Vic
Distributor	✓ Network operator	✓ Distributor	✓ Network operator, Network operator – Mildura	✓ Distributor
Retailer	✓ User	✓ Retailer	✓ User	✓ Market participant – retailer
Self-contracting user	✓ Self-contracting user	✓ Self-contracting user	✓ Self-contracting user	✓ Market participant – other
Transmission service provider			✓ Transmission system operator	✓ Transmission service provider
Other market participant			✓ Shipper, swing service provider	✓ Market participant – other

More information about each role is provided in the tables below.

### New South Wales and ACT

<b>Network operator</b>	A service provider that holds, or is required to hold, a licence or authorisation to reticulate or distribute gas in NSW or the ACT.
<b>User</b>	A user of a NSW/ACT distribution pipeline who is a retailer. Users may also need to register in the <a href="#">STTM</a> .
<b>Self-contracting user</b>	A user of a NSW/ACT distribution pipeline who is an end user (not a retailer). Self-contracting users may also need to register in the <a href="#">STTM</a> .

## Queensland

<b>Distributor</b>	A service provider that holds, or is required to hold, an area distribution authority in Queensland or a reticulator's authorisation for the Tweed area of NSW.
<b>Retailer</b>	A user of a Qld or Tweed distribution pipeline who is a retailer. Retailers may also need to register in the <a href="#">STTM</a> .
<b>Self-contracting user</b>	A user of a Qld or Tweed distribution pipeline that is an end-user (not a retailer). Self-contracting users may also need to register in the <a href="#">STTM</a> .

## South Australia

<b>Network operator</b>	A service provider that holds, or is required to hold, a gas distribution licence in SA.
<b>Network operator (Mildura region)</b>	The service provider for the distribution network serving Mildura and its surrounds.
<b>User</b>	A user of an SA or Mildura distribution pipeline who is a retailer. Users may also need to register in the Short Term Trading Market.
<b>Self-contracting user</b>	A user of an SA or Mildura distribution pipeline who is an end-user (not a retailer). Self-contracting users may also need to register in the <a href="#">STTM</a> .
<b>Shipper</b>	A user of a pipeline that connects to an SA or Mildura distribution pipeline, and uses that service to deliver gas to a user or self-contracting user at a gate point.
<b>Swing service provider</b>	This is no longer a current function under the current SA retail gas market procedures.
<b>Transmission system operator</b>	A service provider for a transmission pipeline in South Australia.

## Victoria

<b>Distributor</b>	The service provider for a distribution pipeline in Victoria.
<b>Market participant (Retailer)</b>	A user of a distribution pipeline in Victoria or Albury who is a retailer. Market participant (retailers) may also need to register in the <a href="#">DWGM</a> .
<b>Market participant (Other)</b>	Any other user of the DTS or any other transmission pipeline in Victoria. This may include self-contracting users. A market participant (other) must also be registered in the DWGM.
<b>Transmission system service provider</b>	The service provider for the Declared Transmission System or another transmission pipeline in Victoria.

For more information on the registration process see AEMO's [How to Register](#) guide. Alternatively, proceed directly to the [application forms](#).

AEMO recommends that new participants learn more about the market in which they are about to participate. While more information is available on AEMO's [retail gas markets web pages](#), AEMO recommends obtaining specialist advice if you are new to the market. [Training courses](#) are also available to staff of eligible organisations once they have registered.

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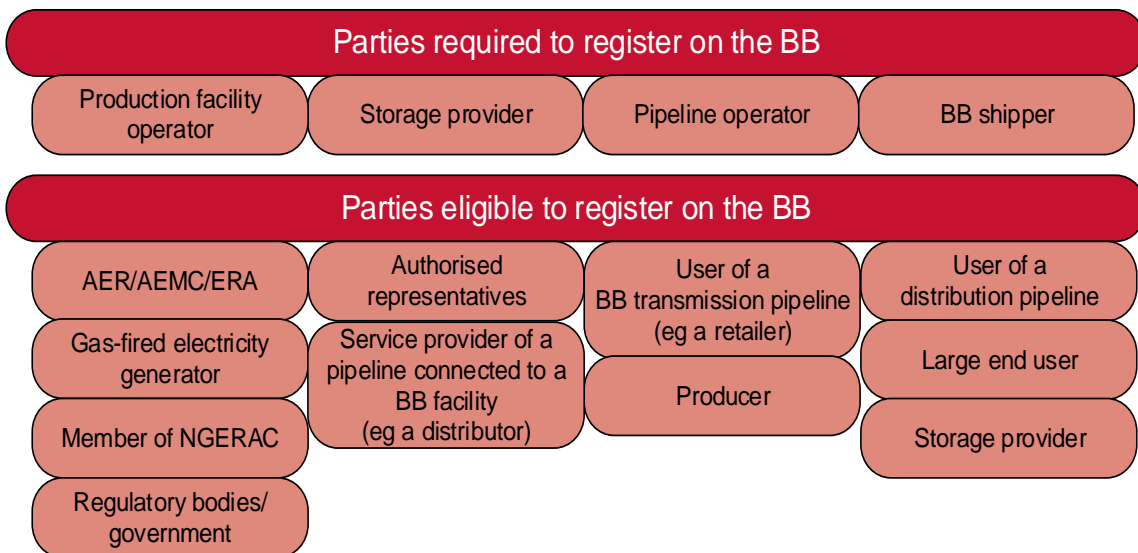
## Gas Bulletin Board

This section provides information about participant categories for the Natural Gas Services Bulletin Board (BB). Part 18 of the [National Gas Rules](#) contains the registration requirements and eligibility criteria, and new applicants must familiarise themselves with these rules before registering. The information on AEMO’s website is for guidance purposes only, and is no substitute for reading and understanding the NGR and the [BB procedures](#).

The BB is a single electronic communications system (website) covering major gas production fields, major demand centres, and natural gas transmission pipelines. This includes the interconnected systems of South Australia, Victoria, Tasmania, New South Wales, the ACT, and Queensland. The BB provides system and market information to all BB users and the public.

Public access to BB reports is available by accepting the BB terms and conditions of use. However, only registered BB participants can undertake BB transactions (e.g., providing BB data and information) or access the emergency web page.

More information about the BB is available at [www.gasbb.com.au](http://www.gasbb.com.au).



### Mandatory registration categories

Organisations carrying out the following activities must register as BB participants in the relevant category:

<b>Pipeline operator</b>	A service provider or a gas market operator of a BB pipeline.
<b>Production facility operator</b>	A producer, user, or non-scheme pipeline user who operates a BB production facility.
<b>Storage provider</b>	A storage provider who operates a BB storage facility.
<b>BB shipper</b>	Anyone who is entitled to use a service provided by a BB pipeline. DWGM market participants and STTM shippers generally need to register as BB shippers.



## Exemption of a facility

Grounds for exemption of a BB transmission pipeline, storage facility, or production facility are provided in rules 149, 150, and 151 of the NGR. If you operate a facility that you think may be exempt, please contact AEMO's [Information and Support Hub](#).

## Eligible registration categories

The NGR list eligible parties who can choose to register as a BB participant, but are not required to unless they also fall within one of the mandatory registration categories. Eligible BB participants include:

- A producer
- A large end user (consuming more than 500 TJ annually)
- A gas-fired electricity generator
- A service provider of a pipeline connected to a BB facility
- A storage provider
- A retailer
- A member of NGERAC
- A minister of a participating jurisdiction or the minister's authorised representative
- The Australian Energy Regulator
- The Energy Retailers Association
- The Australian Energy Market Commission

For more information on the registration process see AEMO's [How to Register](#) guide. Alternatively, proceed directly to the [application forms](#).

AEMO recommends that new participants learn more about the market in which they are about to participate. While AEMO's [National Gas Market Bulletin Board Participant Registration Kit](#) provides some background information about the BB, AEMO recommends obtaining specialist advice if you are new to the market.

To discuss your registration application, please contact AEMO's [Information and Support Hub](#) or call 1300 236 600. Please note that AEMO cannot give advice about your legal rights and obligations.

## Gas Supply Hub

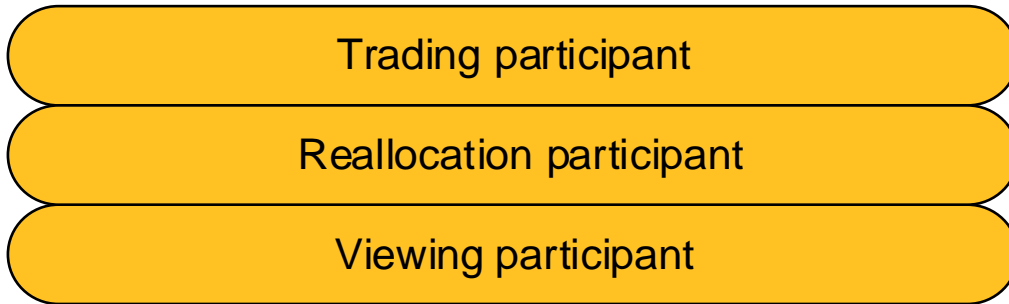
This section provides information about the categories of "members" in the [Gas Supply Hub](#). Membership requirements and eligibility criteria are set out in the Gas Supply Hub Exchange Agreement, which is published by AEMO under Part 22 of the National Gas Rules. New applicants should familiarise themselves with these requirements before registering.

The information on AEMO's website is for guidance purposes only, and is no substitute for reading and understanding the NGR and the Gas Supply Hub Exchange Agreement.

The Gas Supply Hub is a voluntary market. Organisations need only register if they wish to participate in wholesale trading on the exchange, obtain viewing rights, or participate as a reallocator.

The figure below describes the roles registered participants can perform in the Gas Supply Hub.

Figure 3: Gas Supply Hub member roles



<b>Trading</b>	Trading participants are authorised to place orders and form transactions through the exchange and can also be authorised to enter into reallocations.
<b>Reallocation</b>	Reallocation participants are only authorised to enter into reallocation transactions, which are settled by AEMO. They do not have access to the exchange unless they also register as a viewing participant.
<b>Viewing</b>	Viewing participants are authorised to view anonymous orders and transactional information through the trading exchange, but are not permitted to trade.

Trading and reallocation participants are also referred to as “market participants” in the Gas Supply Hub. To register as a Gas Supply Hub member, see AEMO’s [How to Register](#) guide. Alternatively, proceed directly to the [application forms](#).

AEMO recommends that new participants learn more about the market in which they are about to participate. While more information is available on AEMO’s [Gas Supply Hub webpage](#), AEMO recommends obtaining specialist advice if you are new to the market. [Training courses](#) are also available to staff of registered participants and other eligible organisations.

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